

Sealed By Fate, Poway's premiere escape rooms, is set to open May/June 2018. We provide an unplugged entertainment venue for families, friends, co-workers, and groups to gather in a fictional room and work together as a team to solve a series of puzzles and find clues to "escape" the fictional room in 60 minutes or less. Unforgettably fun customer experiences are our primary mission!

We are looking for Fatemasters! Fatemasters are the face of our company. They need a passion for puzzles, pride in their work, and enthusiasm under pressure to provide customers with a memorable experience. They will be the force that fuels guests' energy and excitement, as well as the voice that calms them as time runs out and tension builds.

Want a fun and fast-paced job? No experience is required, but you should be a relatively quick learner. If you are outgoing, energetic, dependable, attentive, have a strong attention to detail, and a flair for hospitality and customer service, read on...

Fatemaster Responsibilities:

- Welcome and check in guests, handle game/merchandise payments.
- Introduce players to game scenario, review rules & safety, answer questions, & escort them to game.
- Attentively observe game play from control room via video camera and computer, quickly provide hints, and give direction when appropriate to ensure an exceptionally fun experience.
- Debrief teams after their escape and take group photos.
- Quickly and accurately reset game rooms.
- Keep track of the props and ensure all are in working order.
- Answer phone calls and schedule appointments.
- Communicate effectively with other Fatemasters and Management.
- Maintain a clean and welcoming environment.

Ideal Fatemaster:

- Enthusiastic, outgoing, courteous, and engaging
- Good at working alone as well as part of a team
- Ability to multi-task in a fast-paced environment and handle the unexpected
- Positive and energetic
- Solid work ethic, fast learner
- Quick problem-solving and decision-making skills
- Good observation skills, attentive to detail
- Computer skills: basic Windows functions, quick & accurate typing, willing to learn new software

REQUIREMENTS

- 18 years or above a plus. Mature 16 & 17 welcome to apply.
- Must arrive on time for work for each and every shift.
- Most hours weekends and weekday evenings. Availability for some daytime hours is a plus.
- Must have reliable transportation.
- Must be willing to submit to a criminal background check.

Job Type: Part-time to Full-time "as-needed"

We are open seven days a week & **shifts can fluctuate based on business demand**. Most hours will be weekends and weekday evenings. We need people who are flexible & we will be flexible with you as well.

Training should begin as early as April.

Wage: Minimum \$10.50/hour

Growth opportunities exist for ambitious fatemasters.

To Apply : Email your application to admin@sealedbyfate.com.